**To:** *Myroslava Repela*

**Subj.:** *OMS. ‘User Info’ tab clarification.*

Hi Myroslava,

During requirements’ analysis (User story IFMQCZZ-8) our team has found the following discrepancies:

1. The requirement says that: ‘As User (any role) I want to see the information about me on the 'User Info' tab. What information about ‘Customer Type’ on ‘User Info’ tab is displayed when not Customer role but Merchandiser, Supervisor or Administrator users are logged in. Should we display ‘Customer Type: N/A’ for all of them or hide this label?

2. User can view information about himself on the ‘User Info’ tab or after clicking an icon “I” at top right corner of the page (as we see on mock-up)?

3. Which fields should be on the ‘User Info’ tab: 'First Name', 'Last Name', 'Customer Type' and 'Role' (user-story) or ‘User Name’, 'Role', 'Customer Type', ‘Balance’ (mock-up). Is it necessary to show the value – ‘How much left to become next Customer Type’ on this page.

4. What currency we use: dollars or another one? And are we going to use decimal values (E.g. dollars with cents - 999,99$)

5. Speaking about ‘Customer type’ and total orders sum, the boundary values are not clear: if the Customer spends 1000$ – he should have Standard or Silver type. This ambiguity also applies to other Customer types. Please let us know how we should divide into categories.

We can propose that divisions:

|  |  |
| --- | --- |
| Standard (no discount): | 0-999,99 |
| Silver (5% discount): | 1000,00-4999,99 |
| Gold (10% discount): | 5000,00-9999,99 |
| Platinum (15% discount): | 10000,00+ |

6. Please clarify, because there are discrepancies between values of the total order sum for ‘Silver Customer type’ in the user story (1000-5000) and attachment (1000-3000). Which value we should use?

If you have additional questions, we will be pleased to answer them.

Best regards,

Nataliia Sheludiakova

Taras Travinskyy

IF-062.MQC group

SoftServe IT-academy